
NextCapital to provide robo-advice to John Hancock plans

By Editorial Staff Thu, Jan 12, 2017

NextCapital and John Hancock will roll out the new digital advice solution across the John Hancock Retirement Plan Services business over the next 12 months.

[NextCapital](#), a digital advice provider, will partner with John Hancock Retirement Plan Services to expand automated retirement advice across its 401(k) and IRA rollover businesses, the two firms announced this week.

Features of John Hancock's NextCapital platform include:

- Customized user experience and ongoing engagement
- Proprietary and third-party investment methodologies
- Self-service and advisor-assisted service models
- Multi-channel supporting 401(k), IRA, and retail brokerage accounts
- Integrations with 401(k) recordkeeping systems and retail custodians

NextCapital and John Hancock said they will roll out the new digital advice solution across the John Hancock Retirement Plan Services business in phases over the coming 12 months.

As of Sept. 30, 2016, John Hancock Retirement Plan Services serviced more than 57,000 plans with more than 2.7 million participants and over \$144 billion in AUMA.

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