

Top 10 Trend in Insurance for 2020: Aite

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**TOP 10 TRENDS IN INSURANCE, 2020:
CONSUMERS AND THE INDUSTRY BECOME MORE PROACTIVE**

01 SCORING GAINS GROUND IN LIFE INSURANCE UNDERWRITING 

 SERVICE COMPANIES FIND THEIR INSURTECH NICHE IN LIFE INSURANCE **02**

03 WORKSITE BENEFITS' NEW PRODUCT DEVELOPMENT NEEDS BECOME CLEAR 

 THE BACK OFFICE LEADS TO MORE EFFICIENCY IN THE CLOUD **04**

05 INSURANCE CARRIERS ACCELERATE ADOPTION OF MODERN ADJUDICATION TECHNOLOGIES 

 CARRIERS STEP UP THEIR PACE TO MOVE AWAY FROM "PAY AND CHASE" **06**

07 FINANCIAL WELLNESS HIGHLIGHTS THE TUG OF WAR FOR THE SAME CONSUMER BUCK 

 HSA ASSETS WHET RETIREMENT PLANNERS' APPETITES **08**

09 FASTER PAYMENTS ROLL INTO INSURANCE 

 ONLINE BILL PAYMENT TAKES ON A NEW MEANING IN HEALTH BENEFIT ACCOUNT ADMINISTRATION **10**

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